

Retail Stand-Up Talk

March 25, 2020

Temporarily Suspending RCE Shops

We would like to thank each and every SSA for all you do to carry out the mission of the Postal Service by providing exceptional customer service. In light of the current events, the RCE program has been temporarily suspended effective March 24, 2020 through April 30, 2020. Prior to the end of April, we will assess whether to continue or remove the suspension. While we have suspended the RCE shops, our core mission is to bind the nation together and continue to be a vital connection for millions of people throughout the nation. Retail Associates must continue to provide the world class customer experience that each of our customers have come to expect.